

Overview of countries which refund VAT:

Key to the signatures:

- "X" VAT refund can be obtained. VIALTIS can offer this service.
- "#" VAT refund can be obtained. VIALTIS cannot offer this service at the moment.
- "(x)" Through VAT registration it is possible to obtain refund (contact VIALTIS).
- "O" VAT registration is required. VIALTIS cannot offer this service.
- "÷" VAT refund cannot be obtained.

| Application country | Austria | Belgium | Bulgaria | Croatia | Cyprus (GR) | Czech Rep. | Denmark | Estonia | Finland | France | Germany | Great Britain | Greece | Hungary | Ireland | Italy | Latvia | Lithuania | Luxembourg | Malta | Monaco | Netherlands | Norway | Poland | Portugal | Romania | Serbia | Slovakia | Slovenia | Spain | Sweden | Switzerland | |
|---------------------|---------|---------|----------|---------|-------------|------------|---------|---------|---------|--------|---------|---------------|--------|---------|---------|-------|--------|-----------|------------|-------|--------|-------------|--------|--------|----------|---------|--------|----------|----------|-------|--------|-------------|---|
| Customer country | Austria | Belgium | Bulgaria | Croatia | Cyprus (GR) | Czech Rep. | Denmark | Estonia | Finland | France | Germany | Great Britain | Greece | Hungary | Ireland | Italy | Latvia | Lithuania | Luxembourg | Malta | Monaco | Netherlands | Norway | Poland | Portugal | Romania | Serbia | Slovakia | Slovenia | Spain | Sweden | Switzerland | |
| Austria | - | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | |
| Belarus | X | X | ÷ | ÷ | ÷ | ÷ | X | ÷ | X | X | ÷ | X | ÷ | ÷ | X | O | ÷ | ÷ | X | ÷ | # | X | X | ÷ | ÷ | ÷ | ÷ | ÷ | ÷ | ÷ | X | ÷ | |
| Belgium | X | - | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X |
| Bosnia | X | X | ÷ | ÷ | ÷ | ÷ | X | ÷ | X | X | X | X | ÷ | ÷ | X | O | ÷ | ÷ | X | ÷ | # | X | X | ÷ | ÷ | ÷ | ÷ | X | X | ÷ | ÷ | X | ÷ |
| Bulgaria | X | X | - | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | ÷ | X | X | X | X | X |
| Croatia | X | X | X | - | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X |
| Cyprus (GR) | X | X | X | X | - | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | ÷ | X | X | X | X | X |
| Czech Republic | X | X | X | X | X | - | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | ÷ | X | X | X | X | X |
| Denmark | X | X | X | X | X | X | - | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X |
| Estonia | X | X | X | X | X | X | X | - | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | ÷ | X | X | X | X | X |
| France | X | X | X | X | X | X | X | X | X | - | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | ÷ | X | X | X | X | X | X |
| Germany | X | X | X | X | X | X | X | X | X | X | - | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X |
| Great Britain | X | X | X | X | X | X | X | X | X | X | X | - | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X |
| Greece | X | X | X | X | X | X | X | X | X | X | X | X | - | X | X | X | X | X | X | X | X | X | X | X | X | X | X | ÷ | X | X | X | X | X |
| Hungary | X | X | X | X | X | X | X | X | X | X | X | X | X | - | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X |
| Ireland | X | X | X | X | X | X | X | X | X | X | X | X | X | X | - | X | X | X | X | X | X | X | X | X | X | X | ÷ | X | X | X | X | X | X |
| Italy | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | - | X | X | X | X | X | X | X | X | X | X | ÷ | X | X | X | X | X | X |
| Latvia | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | - | X | X | X | X | X | X | X | X | X | ÷ | X | X | X | X | X | X |
| Lithuania | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | - | X | X | X | X | X | X | X | ÷ | X | X | X | X | X | X | X |
| Luxembourg | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | - | X | X | X | X | X | X | ÷ | X | X | X | X | X | X | X |
| Moldova | X | X | # | ÷ | ÷ | ÷ | X | ÷ | X | X | ÷ | X | ÷ | ÷ | X | O | ÷ | ÷ | X | ÷ | # | X | X | ÷ | ÷ | ÷ | ÷ | ÷ | ÷ | ÷ | ÷ | X | ÷ |
| Netherlands | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | - | X | X | X | X | X | X | X | X | X | X | X |
| Poland | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | - | X | X | ÷ | X | X | X | X | X |
| Portugal | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | - | X | ÷ | X | X | X | X | X |
| Romania | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | - | X | X | X | X | X | X |
| Russia | X | X | ÷ | ÷ | ÷ | ÷ | X | ÷ | X | X | ÷ | X | ÷ | ÷ | X | O | ÷ | ÷ | X | ÷ | # | X | X | ÷ | ÷ | ÷ | ÷ | ÷ | ÷ | ÷ | ÷ | X | ÷ |
| Serbia | X | X | # | X | ÷ | ÷ | X | ÷ | X | X | X | X | ÷ | X | X | O | ÷ | ÷ | X | ÷ | # | X | X | ÷ | ÷ | ÷ | ÷ | - | ÷ | X | ÷ | X | ÷ |
| Slovakia | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | - | X | X | X | X |
| Slovenia | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | - | X | X | X |
| Spain | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | X | ÷ | X | X | - | X | X | X |
| Switzerland | X | X | # | X | ÷ | X | X | X | X | X | X | X | X | X | X | X | X | X | X | ÷ | # | X | X | X | # | O | X | X | X | X | X | X | - |
| Turkey | X | X | ÷ | ÷ | ÷ | ÷ | X | ÷ | X | X | ÷ | X | ÷ | X | X | O | ÷ | ÷ | X | ÷ | # | X | X | ÷ | ÷ | (x) | X | X | X | ÷ | X | # | |
| Ukraine | X | X | # | ÷ | ÷ | ÷ | X | ÷ | X | X | ÷ | X | ÷ | ÷ | X | O | ÷ | ÷ | X | ÷ | # | X | X | ÷ | ÷ | ÷ | ÷ | ÷ | ÷ | ÷ | ÷ | X | ÷ |
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